



## Training Testimonials

### Crisis Management Exercise

"This exercise gave our Crisis Management Team the opportunity to work together in a very realistic, stressful crisis scenario."

*Daniel Tan Bak Hiang, Executive Vice President,  
Head of Operations, Singapore Exchange Limited*

"The crisis simulation exercise put our Crisis Management Team through a realistic, stressful crisis scenario. We learnt a lot from it."

*David Liew Kim Seng, Senior Vice President,  
Internal Audit, Singapore Exchange Limited*

"The simulation exercise was realistic, intense, well-thought out, and orchestrated in a way that was very close to what reality may present to us. In my role, I found a good mix - work under pressure and lots of fun."

*Juan Gallo, Human Resource Director,  
Gillette Management (S.E.A.) Pte. Ltd.*

"As the party responsible for the bank's crisis management policy, the CM course has given me added dimensions to consider in improving the bank's crisis management process."

*Gary Chong, Risk Analyst,  
Group Risk - Operational Risk Management  
Oversea-Chinese Banking Corporation*



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### Do-It-Yourself BCP (DIY BCP™) Workshop

“Given that participants have little knowledge and that it was a one (1) day programme, the trainer has done a good job highlighting the essence of BCP”

“Attain a full understanding of what BCP is all about. It is not isolated to Computer Disaster Recovery alone, as commonly emphasized by the management or about a plane striking a building”

“Useful and informative course and easy to understand. The consultant has an excellent experience and knowledge on BCP”

*Leading Bank, Malaysia*

“Pragmatic depth and insight into the development of a BCP”

*Land Transport Authority, Singapore*